



GUARDIANSHIP/CONSERVATORSHIP NATIONAL INVESTIGATOR TRAINING PROGRAM



October 22 – 25, 2022

Westin Galleria Dallas | Dallas, TX

This program is presented in conjunction with the National Conference on Guardianship.



NATIONAL CONFERENCE ON GUARDIANSHIP

www.guardianship.org | 877-326-5992 | registration@guardianship.org

PROTECTING PERSONS SERVED BY STATE GUARDIANSHIP/CONSERVATORSHIP SYSTEMS

NGA is proud to announce a pilot certificate program that will build upon your expertise with guardianship oversight and accountability standards. This is specialized training for guardianship and conservatorship investigators, auditors, monitors, and reviewers with any local, state, or federal role; including law enforcement and adult protection services.

Participants will:

- Learn the steps for investigating, documenting, and reporting guardianship complaints
- Identify common and uncommon red flags that warrant a deeper assessment
- Practice interview skills for uncovering the truth
- Review best practices for auditing and accounting
- Apply NGA Ethical Principles to case studies to determine appropriate resolutions
- Leave with more than 20 CEUs

Class size is limited, so participants should register early. The eligibility requirements to participate with this specialized training, including experience, education, and supervisory approval, are waived for the 2022 certificate program. The number of CEUs is tentative depending on a granting agency's final approval.



EVENT SCHEDULE

SATURDAY, OCTOBER 22

7:00 am – 5:00 pm	Registration Area Open
7:00 am – 8:30 am	Continental Breakfast
9:00 am – 9:05 am	Welcome and Opening Remarks NGA President Anthony Palmieri, JD, CFE, CIG, CIGI, CIGA, CIA, CCSA
9:05 am – 9:55 am	The Guardianship Environment NGA President Anthony Palmieri, JD, CFE, CIG, CIGI, CIGA, CIA, CCSA
9:55 am – 4:20 pm	Full Day Presentation Bret Hood, MBA, CFE; Retired Special Agent, Federal Bureau of Investigation; Adjunct Professor, University of Virginia; Association of Certified Fraud Examiners' Speaker of the Year (2020)
9:55 am – 10:45 am	<i>Fraud</i>
10:45 am – 11:05 am	Break
11:05 am – 11:55 am	<i>Principles of Investigating</i>
11:55 am – 1:30 pm	Lunch on Your Own
1:30 pm – 2:20 pm	<i>Investigative Techniques</i>
2:20 pm – 3:10 pm	<i>Case Preparation and Presentation / Report Findings</i>
3:10 pm – 3:30 pm	Break
3:30 pm – 4:20 pm	<i>Ethics for Investigators</i>
5:30 pm – 6:30 pm	NGA Conference Welcome Reception Get to know your fellow program participants and NGA conference attendees as participants gather to kick off this year's conference!



SUNDAY, OCTOBER 23

7:00 am – 5:30 pm	Registration Area Open
7:00 am – 7:45 am	Breakfast with NGA conference participants
8:00 am – 8:10 am	Welcome to Texas and Opening Remarks Steve Fields, JD, NGA Past President Terry Hammond, JD, NGA Past President
8:10 am – 2:00 pm	Presentation: Auditing Guardianships Andrew Thurman, CPA CFE, Okaloosa County Inspector General
8:10 am – 9:00 am	<i>Basics of Accounting and Financial Transactions</i>
9:00 am – 9:50 am	<i>Auditing Framework</i>
9:50 am – 10:15 am	Break with Exhibitors
10:15 am – 11:30 am	<i>Red Flags in Guardianship & Special Considerations for DD/ID Community</i>
11:30 am – 12:45 pm	Networking Lunch with NGA Conference Participants and Dessert with Exhibitors
12:45 pm – 2:00 pm	<i>Case Studies: Auditing</i>
2:00 pm – 2:30 pm	Break with Exhibitors
2:30 pm – 3:45 pm	Case Studies: Working with Statewide and Federal Prosecutorial Agencies Alexis Goldate, JD, Office of the Dallas County District Attorney, Elder Abuse Unit
3:45 pm – 4:15 pm	Break with Exhibitors
4:15 pm – 5:05 pm	Mental Health and Substance Abuse Impact on Exploitation Julie Krawczyk, Elder Financial Safety Center, The Senior Source
5:30 pm – 7:00 pm	Reception with Exhibitors and NGA Conference Participants Meet and network with NGA conference participants from around the country during this fun evening. A highlight of the event is the live auction, which raises money to fund scholarships for public guardians and family guardians to attend the conference.

SAFETY IS A PRIORITY

NGA and Westin Galleria Dallas take the safety of our attendees, NGA volunteers and staff, and hotel staff seriously. Last year, we increased the length of breaks between breakout sessions to 30 minutes to allow for additional cleaning and less congestion during breaks, and we have maintained that timing. While details may change as the pandemic continues to evolve, we will continue to carefully follow all federal, state, and local direction regarding safely holding a meeting.



MONDAY, OCTOBER 24

7:45 am – 5:00 pm	Registration Area Open
8:00 am – 9:00 am	Breakfast with NGA Conference Participants
9:05 am – 9:15 am	Welcome and Opening Remarks Julia Nack, NMG Emeritus, NGA Past President
9:15 am – 5:00 pm	Full Day Presentation: Interviewing to Obtain Factual Information Mark Anderson, Special Agent US DOJ OIG (Retired), FLETC Instructor
9:15 am – 10:30 am	<i>Interviewing Techniques, Part 1</i>
10:30 am – 11:00 am	Break with Exhibitors
11:00 am – 12:15 pm	<i>Interviewing Techniques, Part 2</i>
12:15 pm – 1:45 pm	Lunch and Annual Meeting with NGA Conference Participants
1:45 pm – 2:00 pm	Break with Exhibitors
2:00 pm – 3:15 pm	<i>Physiological First-Aid</i>
3:15 pm – 3:45 pm	Break with Exhibitors
3:45 pm – 5:00 pm	<i>Telephone Intake and Virtual Interviews</i>
5:00 pm - 5:10 pm	Inaugural Class Photo
5:10 pm	Evening on Your Own to Enjoy Dallas



TUESDAY, OCTOBER 25

7:00 am – 11:30 am	Registration Area Open
7:00 am – 8:00 am	Breakfast
8:05 am – 8:15 am	Welcome and Opening Remarks Peter J. Santini, NCG, NGA Past President
8:15 am – 9:05 am	Case Studies: Referrals to Law Enforcement Brad Embry, CIG, CFE, Okaloosa County Inspector General, Former Special Agent, Florida Dept. of Law Enforcement, Former Deputy Sheriff, Okaloosa County Sheriff's Office
9:05 am – 9:55 am	Interactive Presentation: Ethical Dilemmas, Part 1 Greg Mallowney, NMG Emeritus, NGA Past President (Louisiana) Lisa Ludden, NCG (Nebraska) Tracey Bowles, NCG (Nevada)
9:55 am – 10:10 am	Break
10:10 am – 11:00 am	Interactive Presentation: Ethical Dilemmas, Part 2 Mary Galvez, NMG (New Mexico) Shannon Butler, NMG (Minnesota) Lennie Burke, NMG (Florida)
11:00 am – 11:50 am	Round Table: "Final Examination" and Q&As Brad Embry, CIG, CFE Amy Willoughby Bryant, JD Jamie Majerus, CPA, CFE, CIA
11:50 am	Program Concludes

NATIONAL CONFERENCE ON GUARDIANSHIP

ACCOMMODATIONS



Westin Galleria Dallas

[Hotel Website](#)

13340 Dallas Parkway | Dallas, Texas

[Book Online](#)

Experience the best at The Westin Galleria Dallas. Find name-brand shopping at the Galleria Mall, located within convenient walking distance of the hotel. Both Dallas-Fort Worth International Airport and Dallas Love Field are short drives away. Stay on track in the 24-hour fitness center, featuring the latest cardio machines and free weights or take a dip in the outdoor pool. Luxury suites offer signature Westin Heavenly Beds®, engineered for the deepest, most restful sleep. Stay connected with social media, stream the latest movie using high-speed Wi-Fi or enjoy a wide selection of channels on your room's flat-screen TV. Invigorate your senses with our line of bath amenities, which give you the energy you need for your day in Dallas.

For reservations, visit the [reservation website](#).

or

call the Marriott's reservations line at 888-236-2427.

You must identify yourself as part of NGA's 2022 conference to obtain the group rate.

It is important that you indicate any special rooming needs or arrangements at the time of this call.

Group Room Rate (rate does not include taxes)

\$199.00 per night

NGA cannot guarantee room availability. The discounted group rate concludes on **Wednesday, September 28**. Rooms will be available at the discounted rate until that date, or until the block is filled, whichever comes first. Please be aware that the NGA room block usually **fills well before the deadline**. At that point, you are competing with other guests for rooms. Requests for reservations after September 28 will be accepted by the hotel on a space and rate availability basis. For those making reservations prior to the deadline, rooms may also be available at the group rate on the three days prior to and the three days after the actual conference to accommodate vacation planning.

Airport Information

The Westin is located 16.1 miles from Dallas Fort Worth International Airport (DFW) and 18.0 miles from Dallas Love Field (DAL). The hotel does not offer a shuttle service.

PROGRAM FEES

If received ON OR BEFORE September 30: \$700

If received AFTER September 30: \$775

The guardianship investigators program fee includes entrance to all program sessions on Saturday, Sunday, Monday, and Tuesday; welcome reception and exhibitor reception; breakfast on Saturday, Sunday, Monday, and Tuesday; lunches on Sunday and Monday; and all breaks, as well as access to the program handouts. Does not include admission to any NGA conference educational program sessions, or access to NGA conference handouts or materials.

EXTEND YOUR STAY AND ENJOY

SIXTH FLOOR MUSEUM AT DEALEY PLAZA

One of Texas' most visited historic sites, The Sixth Floor Museum at Dealey Plaza chronicles the life, death and legacy of President John F. Kennedy. The museum is in the former Texas School



Book Depository building, where evidence of a sniper was found after the assassination of President Kennedy on November 22, 1963. Much of the exhibit space looks as it appeared in the 1960s. Highlights include a sniper's perch, the FBI model used by the Warren Commission, an original teletype machine that first transmitted news of the president's death, Oswald's wedding ring, historic films, photos and more. An interactive display overlooks Dealey Plaza.

STATE FAIR OF TEXAS

At 24 consecutive days, the State Fair of Texas is the longest-running fair in the nation, as well as one of the largest. Through its rich and lengthy history, it remains evident that the State Fair serves not only as an annual celebration but as a unique destination that brings people from all walks of life together to create lifelong memories. The State Fair runs through October 23, 2022.



REUNION TOWER

Reunion Tower, an iconic Dallas landmark, offers panoramic 360-degree views of the Dallas skyline. The Reunion Tower Geo-Deck offers an indoor/outdoor observation deck 470 feet in the air!



NGA Registration Form

2022 National Conference on Guardianship

Register each person using a separate form, but total payment can be made with one check or credit card.

**Registration must be received before September 3 for the early bird discount.
Late registration fees apply after September 30.**

2022 Conference Registration

Two participants may be registered with this form.

Complete name, include any designations (please print clearly)

Name as you want it to appear on your name badge, include any designations

Agency/Organization/Company

Mailing address

City, State, Zip

Phone Cell phone if we need to reach you at the conference

Email (Confirmations are only sent by email.)

☐ I have a special dietary or accessibility need and will require accommodations in order to fully participate in this conference.

☐ Vegetarian

☐ Vegan

☐ Other: _____

☐ Gluten Free

☐ Dairy-Free

☐ Please contact me to discuss.

To add more people, this form may be photocopied and total fee paid with one check or credit card.

Complete name, include any designations (please print clearly)

Name as you want it to appear on your name badge, include any designations

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☐ Please contact me to discuss.

To add more people, this form may be photocopied and total fee paid with one check or credit card.

Registration Payment (Federal ID # 36-3591860)

☐ Please email me a receipt for my records.

Register and pay with credit card online at www.guardianship.org.

Mail form and check (payable to NGA) to: NGA, 174 Crestview Dr., Bellefonte, PA 16823-8516

Fax this form with credit card information to 814-355-2452

Credit Card: ☐ Visa ☐ MasterCard ☐ American Express

Name on Card (print)

Account Number

Expiration Date

Security Code

Signature

Regular registration ON OR BEFORE Sept. 30

Guardianship Investigators Program \$_____

Late registration if received AFTER Sept. 30

Guardianship Investigators Program \$_____

Total for Conference Registration: \$_____

No refunds will be issued after Monday, October 10. Cancellations after October 10 will receive a copy of materials from the conference.

Changes or cancellations must be made in writing to Terri Breon at registration@guardianship.org. Substitutions may be made in advance.